



Tŷ Glan-yr-Afon  
21 Heol Ddwyreiniol Y  
Bont-Faen, Caerdydd  
CF11 9AD

Tŷ Glan-yr-Afon  
21 Cowbridge Road  
East, Cardiff  
CF11 9AD

19 December 2023

Russell George MS  
Chair  
Health & Social Care Committee

Mark Isherwood MS  
Chair  
Public Accounts and Public Assurance Committee

Dear Russell and Mark,

**DHCW Follow-up Response to the Welsh Parliament Health and Social Care Committee and Public Accounts and Public Administration Committee Scrutiny of Digital Health and Care Wales Report**

DHCW provided their response to the Public Accounts and Public Administration Committee and the Health and Social Care Committee joint report on 16<sup>th</sup> August 2023. The report contained 16 recommendations, all of which were responded to.

Of the 16 recommendations, 3 required a further update by the end of 2023 which we are pleased to provide below:

**Recommendation 5:** DHCW should write to the Health and Social Care Committee and the Public Accounts and Public Administration Committee before the end of 2023 to provide an update on progress against the timeline for roll-out of the NHS App.

**Recommendation 6:** DHCW should write to the Health and Social Care Committee and the Public Accounts and Public Administration Committee before the end of 2023 to provide an update on take up of the App.

**DHCW Response to Recommendations 5 and 6:** Please refer to our [Programme Delivery Committee Papers](#) published on the DHCW Internet Site. The papers contain an update on the Digital Services for Patients and the Public (roll-out of the NHS app).

**Recommendation 9:** By the end of 2023 Digital Health and Care Wales should publish a clear, realistic and prioritised plan for increasing its engagement with the social care sector, including public, third and private sector providers, Regional Partnership Boards and the Social Partnership Council. The plan should be developed through engagement with the social care sector, and should include clear timescales and assessment of the resource required for its delivery. DHCW should provide a copy of the plan to the Health and Social Care Committee and the Public Accounts and Public Administration Committee, and provide six-monthly updates on progress against the plan.

**GIG**  
CYMRU  
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Digital Health  
and Care WalesTŷ Glan-yr-Afon  
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**DHCW Response to Recommendation 9:** In January 2023, the e-Library's resources were made available to nearly 10,000 people working in social care across Wales, including social workers and managers, care home managers, residential child care managers, and domiciliary care managers. The new access came as part of ongoing collaborative work with social care workers, researchers, NHS Wales and Welsh Government library services and Social Care Wales. Through this collaboration, the e-Library collections have grown with the addition of new social care subject matter, including databases, e-books and e-journals. Please also refer to our [September 2023 Board Papers](#) published on the DHCW Internet Site. The papers contain a detailed update which outlines progress against our [Stakeholder Engagement Plan](#). Future updates will be provided every six months.

Yours sincerely,

Handwritten signature of Helen Thomas in black ink.

Helen Thomas  
Chief Executive

Handwritten signature of Simon Jones in black ink.

Simon Jones  
Chair